

**Eliciting Student Thinking About Acid-Base Reactions via
App and Paper-Pencil Based Problem Solving**

Journal:	<i>Chemistry Education Research and Practice</i>
Manuscript ID	RP-ART-11-2019-000260.R2
Article Type:	Paper
Date Submitted by the Author:	26-Feb-2020
Complete List of Authors:	Petterson, Michael; University of Michigan, Department of Chemistry Watts, Field; University of Michigan, Department of Chemistry Snyder-White, Emma; University of Michigan, Department of Chemistry Archer, Sabrina; University of Michigan, Department of Chemistry Shultz, Ginger; University of Michigan, Department of Chemistry Finkenstaedt-Quinn, Solaire; University of Michigan, Department of Chemistry

ARTICLE

6 Eliciting Student Thinking About Acid-Base Reactions via App and 7 Paper-Pencil Based Problem Solving

8 Michael N. Petterson,[†] Field M. Watts,[†] Emma P. Snyder-White, Sabrina R. Archer, Ginger V. Shultz,
9 and Solaire A. Finkenstaedt-Quinn*

10 Received 00th January 20xx,
11 Accepted 00th January 20xx

12 DOI: 10.1039/x0xx00000x

13 An understanding of acid-base reactions is necessary for success in chemistry courses and relevant to careers outside of
14 chemistry, yet research has demonstrated that students often struggle with learning acid-base reaction mechanisms in
15 organic chemistry. One response to this challenge is the development of educational applications to support instruction and
16 learning. The development of these supports also creates an opportunity to probe students' thinking about organic
17 chemistry reaction mechanisms using multiple modalities—i.e., using an app interface or the traditional paper-pencil. This
18 study used think-aloud interviews conducted with undergraduate students in their first semester of organic chemistry to
19 understand how they worked through two acid-base reactions using either paper-pencil or an app. Analysis of the interviews
20 indicates that students from both groups recognize the steps of acid-base reactions, but do not always apply the underlying
21 concepts, such as assessment of pK_a values or resonance, when determining how a reaction will proceed. The modality
22 seemed to somewhat influence students' thinking, as the app prevented students from making chemically unreasonable
23 mistakes. However, some students relied on the cues it provided, which could potentially be problematic when they are
24 required to respond to assessments that do not provide these cues. Our results suggest that instructors should emphasize
25 the conceptual grounding for the steps that govern acid-base reactions to promote chemical thinking about the relationships
26 between the reaction components and how those influence reaction outcomes, as well as support students to think critically
27 about the chemical information contained within the modalities they are using.

25 Introduction

26 Acid-base chemistry is a fundamental topic in organic chemistry
27 that guides our understanding of chemical reactivity and
28 reaction pathways. Acid-base reactions frequently appear
29 steps within other reaction mechanisms students learn
30 introductory organic chemistry (Stoyanovich *et al.*, 2015).
31 Furthermore, acid-base chemistry was consistently identified
32 one of the top three most important topics in a study of
33 professors' beliefs about fundamental concepts in organic
34 chemistry (Duis, 2011). Not only must students have
35 conceptual understanding of the topic, but they must also be
36 able to apply that conceptual knowledge when reasoning
37 through reaction mechanisms to be successful in organic
38 chemistry (Grove, Cooper, and Cox, 2012; Stoyanovich *et al.*,
39 2015). Beyond the importance of acid-base chemistry in organic
40 chemistry, an understanding of the topic is also necessary
41 because acid-base reactions commonly appear in other settings
42 such as biochemistry (Stoyanovich *et al.*, 2015; Bell *et al.*, 2019)
43 and materials chemistry (Cowie and Arrighi, 2007). Reactions
44 mediated by acid-base chemistry are one of the first reaction

45 types covered in the organic chemistry curriculum, and it is
46 within this context that students begin developing the ability to
47 apply conceptual reasoning to reaction mechanisms. Therefore,
48 it is valuable to specifically study how students think about acid-
49 base organic reaction mechanisms.

50 For research that explores students' thinking about a
51 particular topic, it can be valuable to probe student reasoning
52 using multiple modalities, as the modality may elicit or influence
53 certain thought processes. In particular, with the increase in
54 touch-screen educational software to support students'
55 learning of organic chemistry (Cooper *et al.*, 2009, 2010; Larson,
56 2011; Grove, Cooper, and Rush, 2012; Libman and Huang, 2013;
57 McCollum *et al.*, 2014; Mechanisms, 2019; Duffy *et al.*, 2019), it
58 is of interest to explore student's thinking about acid-base
59 reactions when working with representations of reaction
60 mechanisms on touch-screen devices as compared to their
61 thinking when working acid-base mechanisms with the
62 conventional paper and pencil. Prior studies have shown how
63 the nature of the task—e.g., the type of problem posed or the
64 way a question is asked—can influence students' reasoning
65 about acids and bases (McClary and Talanquer, 2011; Cooper *et al.*,
66 2016). McClary and Talanquer (2011) identified that some
67 students use different mental models of acids when performing
68 different tasks related to ranking relative acid strength, and, in
69 a separate study, Cooper *et al.* (2016) demonstrated that the
70 structure of an assessment task influenced the quality of
71 students' reasoning about acid-base reaction mechanisms.

72 Department of Chemistry, University of Michigan, Ann Arbor, Michigan 48109,
73 United States

74 [†]M.N.P. and F.M.W. contributed equally to this work.

75 Electronic Supplementary Information (ESI) available: [details of any supplementary
76 information available should be included here]. See DOI: 10.1039/x0xx00000x

1 While these studies have shown that the way a problem
2 posed can influence students' thinking about acid-base
3 chemistry concepts, there has been little research into how the
4 modality of a task itself might similarly affect students' thinking
5 due to inherent differences in prompting and structural
6 depiction.

8 Student understanding of acid-base reaction mechanisms

9 Organic chemistry typically begins with a re-introduction to the
10 acid-base concepts taught in high school and undergraduate
11 general chemistry courses. Studies have documented common
12 alternative conceptions about acid-base chemistry at these
13 introductory levels (Garnett *et al.*, 1995), which students might
14 bring into organic chemistry. In addition, the reasoning skills
15 students develop in general chemistry do not necessarily
16 transfer to successful reasoning about acids and bases in
17 organic chemistry (Anderson and Bodner, 2008; Cartrette and
18 Mayo, 2011). For example, Anderson and Bodner (2008)
19 identified that while some students can successfully transfer
20 their notions of periodic trends to understand that acids such
21 as HBr and HCl react similarly, their reliance on the location of
22 elements on the periodic table can lead them to classify H_3O^+
23 as reacting differently than HBr and HCl. Additionally, Cartrette
24 and Mayo (2011) identified that students often rely on the
25 Bronsted-Lowry definitions of acids as proton donors and bases
26 as proton acceptors in the context of organic reaction
27 mechanisms, perhaps due to the focus on the Bronsted-Lowry
28 theory during general chemistry instruction. These studies
29 suggest that students are able to transfer knowledge from
30 general to organic chemistry, but they do not always
31 successfully use this knowledge to reason through acid-base
32 reaction mechanisms. This may be exacerbated by the
33 difficulties that students have using pK_a values in the context
34 of organic chemistry reactions (Flynn and Amellal, 2016). Beyond
35 the lack of successful transfer from general to organic
36 chemistry, the challenges students face with learning acid-base
37 chemistry can persist into graduate school (Bhattacharyya
38 2006). Hence, it is necessary to support students' understanding
39 of the different acid-base theories and how to successfully use
40 them for problem solving early in the undergraduate curriculum
41 (Shaffer, 2006; Cartrette and Mayo, 2011).

42 Lewis acid-base theory has been found to be particularly
43 important for students' learning of organic reaction
44 mechanisms involving acids and bases because of the theoretical
45 focus on electron transfer (Cooper *et al.*, 2016; Dood *et al.*
46 2018). Corroborating these findings, studies of faculty
47 members' perceptions have identified that understanding Lewis
48 acid-base theory is critical for successful mechanistic reasoning
49 (Bhattacharyya, 2013). However, students are often not able to
50 accurately identify Lewis acids and bases, though they are able
51 to correctly identify Bronsted-Lowry acids and bases (Cartrette
52 and Mayo, 2011). Other research has revealed that students
53 have difficulties understanding, applying, and describing
54 reactions in terms of the electronics inherent to Lewis acid-base
55 theory (Watts *et al.*; Cartrette and Mayo, 2011; Schmitt
56 McCormack *et al.*, 2019). Furthermore, students have many

57 mental models of acids and bases and they often struggle to
58 switch between models (McClary and Talanquer, 2011). In
59 particular, when considering acid strength, students tend to
60 focus primarily on surface features related to the Arrhenius and
61 Bronsted-Lowry acid-base theories—such as the presence of
62 dissociable protons—rather than the implicit electronics of
63 Lewis acid-base theory, and only invoke the Lewis theory in
64 conjunction with mental models related to the other two
65 theories (McClary and Talanquer, 2011; Dood *et al.*, 2018).

66 Taken together, the prior research on students' conceptions
67 of acids and bases suggest that students struggle to apply Lewis
68 acid-base theory in comparison to other theories. This is
69 potentially troubling in the context of organic reaction
70 mechanisms, as both Lewis acid-base theory and organic
71 reaction mechanisms involve explaining reactions based on the
72 movement or transfer of electron pairs. The focus on electron
73 transfer in the Lewis acid-base theory leads into an
74 understanding of mechanisms more generally, as the Lewis
75 theory allows for an electronic explanation of how proton
76 transfers occur (Cooper *et al.*, 2016). Electronic explanations of
77 mechanisms are necessary for mechanistic reasoning in organic
78 chemistry (Bhattacharyya, 2013), and it is therefore valuable to
79 understand if and how students are using the Lewis theory to
80 think about acid-base reaction mechanisms. This foundation is
81 particularly important because conceptual understanding of
82 acid-base reaction mechanisms lends itself to better
83 understanding other reaction mechanisms, such as nucleophilic
84 additions (Shaffer, 2006; Cartrette and Mayo, 2011;
85 Stoyanovich *et al.*, 2015; Cooper *et al.*, 2016).

87 Conventional versus touch-screen interfaces in organic chemistry

88 Line-angle structures are the conventional method for
89 presenting organic molecules. Students often work mechanism
90 problems by drawing arrows from nucleophilic to electrophilic
91 sites represented in the line-angle structures. In addition to line-
92 angle structures, interfaces on touch-screen devices also exist
93 that allow students to construct and manipulate organic
94 structures (Cooper *et al.*, 2009; Larson, 2011). One such
95 application, "OrganicPad," allows students to construct Lewis
96 structures and place arrows to illustrate one-step reaction
97 mechanisms (Cooper *et al.*, 2009). After drawing Lewis
98 structures, students can direct the application to check for
99 possible mistakes or convert their two-dimensional
100 representations into three dimensions (Cooper *et al.*, 2009).
101 "OrganicPad" has been used in research settings to identify
102 challenges students face with drawing Lewis structures (Cooper
103 *et al.*, 2010) and with drawing static reaction mechanisms
104 (Grove, Cooper, and Rush, 2012). A similar application,
105 "Molecules," allows users to manipulate two-dimensional
106 projections of three-dimensional ball-and-stick and space-filling
107 representations of organic structures using a touch screen
108 (Larson, 2011). This application has been shown to improve
109 students' representational competence skills (McCullum *et al.*,
110 2014). While these applications have been shown to support
111 students' learning of organic representations, there has not

1 been research focused on applications that specifically target
 2 the process of organic reaction mechanisms.
 3 A recently-developed app, “Mechanisms,” can act as a tool
 4 for students studying organic reaction mechanisms
 5 (Mechanisms, 2019; Winter *et al.*, 2019). It encompasses
 6 comprehensive range of mechanisms including acid-base
 7 addition, substitution, elimination, and electrophilic aromatic
 8 substitution reactions. The app models atoms, bonds, and
 9 electrons in a way that allows the user to dynamically
 10 manipulate chemical structures over the course of a
 11 mechanism. This interactive interface allows users to tap
 12 carbon atoms to reveal implicit hydrogen atoms and to tap
 13 heteroatoms or carbanions to reveal non-bonding electron
 14 pairs. Students are able to form bonds by dragging electron
 15 pairs from bonds or atoms to another atom, and the app shows
 16 users the chemical feasibility of the electron movements in real
 17 time by either allowing the new bonds to form or by rejecting
 18 the electron movements and returning the electrons to their
 19 source. The app also provides students with guidance toward
 20 correct product formation through task cards, goals, and hints
 21 which give information about the reaction. Since the app offers
 22 a different modality for students to work through reaction
 23 mechanisms—a modality which inherently presents reactions
 24 differently and provides additional prompting compared to the
 25 traditional paper-pencil modality—it is valuable to explore
 26 students’ thinking when using this modality as it may elicit a
 27 greater range or different types of conceptions. The app’s
 28 interactive interface could be of particular interest in light of
 29 Bongers *et al.*’s (2019) finding that students developed more
 30 dynamic mental models of reaction mechanisms following
 31 learning activity that incorporated animated, as opposed to
 32 static, representations of a reaction mechanism. As such, the
 33 present study focuses on exploring students’ thinking—the
 34 chemical features and concepts they consider—when working
 35 through acid-base organic reaction mechanisms using either the
 36 “Mechanisms” app interface or the traditional paper-pencil.

37 Theoretical Framework

38 This research is guided by the models and modelling framework
 39 originally derived from Lesh’s (2000) formulation of mental
 40 models and adapted for a chemistry context by Briggs (2007)
 41 and Bodner and Briggs (2005). This framework separates mental
 42 models into five components: (1) referents, (2) relationships, (3)
 43 rules/syntax, (4) operations, and (5) results (Briggs and Bodner,
 44 2005; Briggs, 2007). Referents are specific representations
 45 symbols, such as atoms or molecules. Relationships are how
 46 referents relate to one another, either within molecules (e.g.,
 47 atoms within a molecule relate to one another through bonds)
 48 or between molecules (i.e., the relative acidity or basicity of
 49 molecules). The relationships are dictated by rules and syntax
 50 where rules are defined as concepts and syntax as how rules are
 51 utilized in a task (Briggs and Bodner, 2005; Briggs, 2007). In
 52 context, an example of a rule is the concept that bases donate
 53 electron pairs to acids, and syntax would be knowing to consider
 54 the relative acidity and basicity of sites on a molecule—using
 55 other concepts such as pK_a values and resonance—when

determining which atom will donate or accept electron pairs.
 Operations are how referents are manipulated by applying
 relationships and rules to produce new representations. For
 example, an operation would be the action of applying the rule
 and syntax related to acidity and basicity to protonate the base
 present in the reaction. Lastly, results are the outcomes of the
 operation which can be used as a source of new knowledge that
 may inform future steps (i.e., the result of a reaction
 intermediate with a new set of properties that can be used to
 guide decisions about the next step of a reaction). Operations
 are unique in that they are a dynamic component whereas the
 other components are static.

The models and modelling framework provides a lens for
 examining the chemical features that students consider and
 apply when working through organic reaction mechanisms.
 Students’ abilities to identify the key referents and the
 relationships between them and then apply the appropriate
 rules and syntax allows students to proceed through a reaction
 mechanism as a series of chemically correct and favoured
 operations. With each new result, students have to take into
 account how the components may have changed to determine
 the next operation to perform and to know when they have
 reached the final result or product. Not only may there be
 variation across reactions in how students use the components
 of mental models, but the way information is presented may
 also elicit different modes of thinking or influence how students
 utilize the components of mental models. For example,
 students may engage differently with the representation of
 referents in the modalities explored herein, as lone electron
 pairs that are drawn explicitly on paper are hidden in the app
 unless students tap on atoms to reveal them. Additionally, the
 two modalities contain specific prompts that are inherent to
 them which may influence which components of the framework
 students use as well as how they use them. For example, in the
 app, the results of some incorrect operations are either not
 allowed or lead to hints that act as cues to the relationships,
 rules, and syntax important to the reaction. Thus, probing and
 analysing student thinking via multiple modalities, and situating
 this analysis in the models and modelling framework, provides
 a better understanding about how students think about
 reaction mechanisms.

Research Questions

This study investigated how first semester organic chemistry
 students reason through acid-base reaction mechanisms when
 completing tasks via different modalities. To do this, we had
 students think aloud while working through two acid-base
 reaction mechanisms. Students were assigned to one of two
 groups, where one group worked through the reactions on
 paper and the other group worked reactions with the
 “Mechanisms” app. The following research questions guided
 our investigation:

1. How are students in organic chemistry reasoning when using either a touch-screen application or the traditional paper-pencil method when working acid-base reaction mechanisms?

2. What components of mental models do students focus on when reasoning through acid-base reaction mechanisms?

Methods

Context and participants

The study was conducted at a large, Midwestern research university. Students were recruited using a mix of purposeful and convenience sampling (Cohen *et al.*, 2011) across three semesters from the first of a two-course, lecture-based introductory organic chemistry sequence. Bronsted and Lewis acid-base reactions are the first reaction types covered in the course, following a review of relevant general chemistry content and an introduction to resonance, VSEPR and MO theory, and the curved arrow notation. Students were recruited prior to the first exam, which also covered electrophilic addition reactions. Students were expected to be able to identify strong versus weak acids and bases, identify the most acidic proton/basic atom in a structure, use the pK_a table to determine approximate pK_a values and to identify whether structures are protonated or deprotonated given the pH of a solution, and draw mechanisms for acid-base reactions. During the first semester of data collection, students were recruited using a list provided by the instructor of the course which contained the names of the students from the top and bottom pools of scores from the first exam. This allowed for purposeful selection that participants would have a range of abilities and conceptions. During the second and third semester of data collection, students were recruited by a course announcement for convenience sampling to increase the number of participants in the study. During the recruitment process, students were told that participating in the study would provide them with practice on organic chemistry mechanisms and, following working through the reactions, that they would be able to ask the interviewer any organic chemistry related questions they had. No additional incentives were provided. In total, thirteen students were recruited to participate in think-aloud interviews. Six of the students worked through the reaction mechanisms using the conventional paper-pencil method, denoted as *paper-pencil students*, and seven worked through mechanisms using the “Mechanisms” app, denoted as *app students*. Students were randomly assigned pseudonyms that are not representative of their ethnicity, gender, or other identities (Table 1). The research team received Institutional Review Board approval (HUM00156602) for the data collection and analysis in this study. Students consented to be part of the study at the beginning of the think-aloud interviews.

Table 1 Student participants by think-aloud interview group type

Reaction modality groups	Participants
Paper-pencil	Ana, Aurora, Daisy, Francis, Mary, Perdita
App	Angela, Belle, Flynn, Jasmine, Pepper, Peter, Tiana

Reaction selection

We selected reactions from the app based on the reactions covered in the course. The app presents students with the reactants (Appendix A – Figure 1) but does not show the target products; however, each puzzle starts with a task card that shows mechanistic arrows indicating moves students will have to make or intermediates of the reaction. Additionally, the app may present students with hints and goals during the puzzles to direct students toward the desired products (Appendix A – Figure 1). To mirror the level of information that students received from the app, we depicted the reactions for the paper-pencil students by presenting the line-angle representation of the organic reactants and the molecular formula of the major product, with the additional reagents depicted above the reaction arrow. To assess the content validity of the chosen reactions, we discussed them with three instructors for the course, one who was teaching the course during the first semester of data collection and two who had previously taught the course at the study institution. They felt the chosen reactions were similar to those students would be expected to solve and were at an appropriate difficulty level. Additionally, input from expert organic chemistry instructors guided the translation of presenting the problems within the app to the presentation on paper, to ensure students’ responses were reflective of how students would be thinking when working with these different modalities in authentic settings (e.g., while studying for an exam). We discussed the presentation with one instructor, made adjustments, and confirmed with the other instructors that the approach would not cause students undue difficulty in interpreting the questions and that they were similar in terms of the initial information provided by the app. For example, the molecular formulas of the major products, but not the minor products, were provided to the paper-pencil students in an effort to mitigate the advantage tendered to the app students via the provided hints and goals. Additionally, the reactions were unbalanced due to similar reasoning. The instructors verified that students should be familiar with reactions presented in this form, with both the lack of minor products and balancing mimicking how reactions are sometimes presented in organic chemistry lecture and textbooks. The final selected reactions are depicted in Figures 1 and 2.

Think-aloud interviews

Interviews followed a think-aloud procedure, where students were prompted to verbalize their thinking as they worked through the series of reactions (Ericsson and Simon, 1980; Herrington and Daubenmire, 2014). Each think-aloud interview consisted of students working through four organic chemistry reaction mechanisms, either on paper or using the app. Results from the two acid-base reaction mechanisms are presented herein. At the beginning of the interview, students did a practice think-aloud to acclimate them to verbalizing their thoughts. During the think-aloud interviews, interviewers used probes such as “Why did you make that move?” or “What are you thinking about right now?” to prompt students to explain their reasoning. Additionally, all students were provided with the pK_a

1 table used in their organic chemistry course for reference as,
 2 this institutional context, it is a resource they receive at the
 3 beginning of the semester and during course assessments. The
 4 pK_a values from the table relevant to the two reactions
 5 discussed herein are presented in Appendix B – Figure 2. For
 6 each student, order of the reactions was randomized. All of the
 7 interviews were video and audio recorded.

8 In the paper-pencil think-aloud interviews, students used a
 9 Livescribe™ pen and notebook, which recorded their writing
 10 real time. Data collected with the Livescribe™ supplemented
 11 the audio and visual data. Prior to each interview, the
 12 interviewer wrote the reactions on separate pages in the
 13 Livescribe™ notebook in random order. Students were
 14 prompted to write all their work in the notebook and could use
 15 additional pages if necessary. To align how the reactions were
 16 presented to the app and paper-pencil students, the paper-
 17 pencil students were told the type of reaction they were doing
 18 prior to starting each reaction, as the reaction type was given
 19 the task card presented by the app. Additionally, paper-pencil
 20 students were asked at the end of the reaction whether there
 21 were any resonance structures relevant to the reaction, as the
 22 app prompted students to show all resonance structures. We
 23 did not provide explicit cues to students to parallel the other
 24 prompts that were provided by the app (e.g., hints).

25 Interviews with the app students were conducted similarly
 26 to paper-pencil interviews with the addition that students were
 27 given an abbreviated version of the tutorial provided by the app
 28 before starting the think-aloud interview. The tutorial was
 29 adapted by one member of the research team (ESW) and
 30 refined by independently piloting it with two other members
 31 of the research team (SFQ and MP) who had not yet used the app.
 32 The tutorial instructed students on how to reveal implicit lone
 33 pairs and hydrogen atoms, how to create and break bonds, and
 34 how to move and rotate molecules. This ensured that
 35 unfamiliarity with the app's functions did not inhibit students'
 36 abilities to work through the reactions. Two of the app students
 37 had used the app previously and the remaining app students
 38 did not exhibit undue difficulty. An occasional difficulty
 39 encountered when using the interface was getting the app to
 40 register their intended movements of electron pairs. When a
 41 student made a correct move that the app did not register
 42 such, the interviewer suggested they try again as the difficulty
 43 was not related to the student's thinking about the chemistry.

44 Development and application of the coding scheme

45 The coding scheme was developed through open coding and
 46 constant comparison of the think-aloud interviews (Corbin and
 47 Strauss, 1990). Four of the researchers (SFQ, MP, ESW, and
 48 reviewed the transcripts and audio/visual data produced from
 49 the think-aloud interviews, noting observations related to
 50 students' thinking and identifying initial codes. The research
 51 team discussed the codes and grouped them into parent codes
 52 of chemical considerations, reaction step, participant usage,
 53 justification, student actions, and app-specific. Two of the
 54 researchers (SFQ and MP) then finalized the coding scheme
 55 trained a fifth member of the research team (FW) to use

coding scheme. The coding scheme is presented in Appendix C
 – Table 1.

To establish what sections of each transcript should be
 coded, all transcripts were divided into units of analysis
 corresponding to thinking stages, where students verbalized
 their ideas about steps in the reaction, and action/operation
 stages, where students performed the electron movements to
 break and form bonds. The two members of the research team
 who finalized the coding scheme (SFQ and MP) identified and
 agreed upon the units of analysis for all transcripts before
 coding. One of those researchers (MP) and the trained fifth
 member (FW), who was not involved in the development of the
 coding scheme, then independently coded both reactions from
 four participants (30% of the data), met to clarify the coding
 definitions, and came to a consensus on the application of the
 coding scheme for these reactions. Afterwards, the same two
 researchers (MP and FW) independently coded both reactions
 from the remaining nine participants (70% of the data). During
 this process, the researchers met to discuss the application of
 the coding scheme, assess agreement using the fuzzy kappa
 statistic (Kirilenko and Stepchenkova, 2016), and come to a
 consensus for coding. The initial fuzzy kappa value for the 70%
 of the data coded after clarifying the coding scheme was 0.82,
 within the range indicating near-perfect agreement (McHugh,
 2012). Furthermore, as consensus was reached for each
 transcript, the researchers overcame initial coding
 disagreements to achieve complete agreement.

48 Results

The results are drawn from the qualitative analysis of students'
 think-aloud interviews in which they attempted to produce the
 mechanisms for two acid-base reactions using one of the two
 modalities. This analysis was guided by the models and
 modelling framework, and thus we refer to atoms and
 molecules as *referents*, the concepts students draw upon as
rules, and the way students apply concepts as *syntax*. By
 examining the rules/concepts students referred to and the
 syntax with which they applied these rules, we are able to
 identify the reasoning students exhibited when considering the
 mechanisms. Analysing the interviews through the lens of the
 models and modelling framework additionally allows us to
 begin differentiating whether students' difficulties arise from
 their conceptual knowledge or their ability to apply that
 knowledge. Furthermore, we examine how the two modalities,
 and the prompts inherent to each, may influence student
 reasoning. We first present students' responses when
 producing a mechanism for the deprotonation of a 1,3-
 dicarbonyl, followed by students' responses when producing a
 mechanism for the protonation of imidazole.

49 Deprotonation of a 1,3-dicarbonyl by a strong base

In this reaction, students first needed to assign the roles each
 molecule would play (i.e., acid or base), by determining the
 relationship between the referents. Then, considering the rules
 and syntax associated with acid-base chemistry, they needed to
 identify the most acidic site for deprotonation on the dicarbonyl

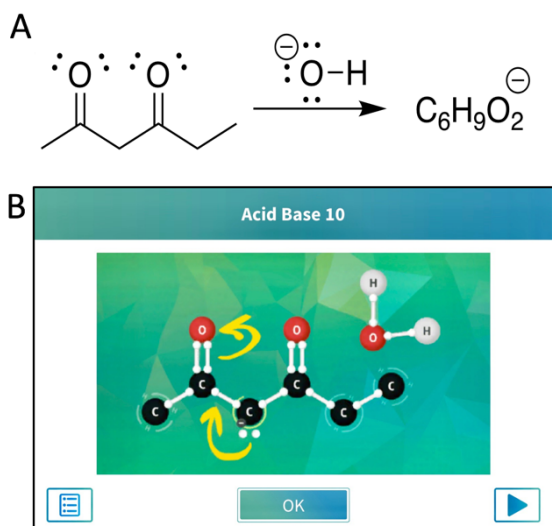


Figure 1 Reaction schemes for the deprotonation of a 1,3-dicarbonyl by a strong base as presented during the think-aloud interviews to A) paper-pencil students and B) app students in the task card prior to beginning the reaction.

(Figure 1). The pK_a table all students were given included among pK_a values for other structures, a dicarbonyl similar to that in the reaction and the pK_a value for water which they could use to identify relative acidity and basicity should they need it as a resource (Appendix B – Figure 2A). Following their decisions about acidity and basicity, students could then perform the associated operations, where the result should lead to a consideration of resonance stabilization of the product. The students in each group tended to approach each step of the mechanism using distinct reasoning, potentially due to differences in prompting by the modalities, and thus they will be discussed separately.

Most paper-pencil students started the reaction by attempting to determine the acid-base relationships between the molecules in the reaction. One student, Ana, used an atom-counting strategy to determine that the dicarbonyl compound would lose a proton and then identified that hydroxide would remove the proton. All other paper-pencil students who completed the reaction used the rules of the pK_a table to determine the acid-base relationship between the molecules where only one student, Francis, first correctly identified the acid and the base using chemical thinking and then confirmed their decision with the pK_a table. Of the students who went directly to the pK_a table to identify each species, Mary correctly identified the role of each species. Daisy and Aurora, however, had some difficulties identifying the acid-base relationship and exhibited an incomplete knowledge of the syntax for using pK_a values in doing so. Aurora incorrectly identified the dicarbonyl as a base and hydroxide as an acid when first looking at the structures, and then turned to the pK_a table to identify the relevant pK_a values. Aurora then started to doubt their original assignment of acid and base, but resorted to using the formula of the major product to realize that the dicarbonyl was losing a proton and must be the acid in the reaction rather than basing their reassignment on the pK_a values. Daisy correctly identified the acid and base using values from the pK_a table, but then

revealed incorrect understanding of the underlying concepts when considering how the species would react:

So, since it's an acid, that means it gets protonated. So, this bond between the OH would break. And then the lone pairs go on the oxygen... And this hydrogen would now be added to one of these. One of the oxygens with the lone pair.

After completing these steps, Daisy counted atoms and identified a discrepancy between the product they had drawn and the given condensed formula, but did not know how to address this discrepancy and stopped working on the reaction. While for Aurora the pK_a values cued a discrepancy with their original assignment of acid and base, Daisy was not able to move from the pK_a values to what they indicated about which species was donating or accepting a proton.

One paper-pencil student, Perdita, did not attempt the problem, initially approaching the reaction similarly to Aurora and then using an atom-counting strategy. However, as side-products were not shown and the presented reaction was not balanced, Perdita did not know how to account for the apparent loss of an oxygen atom:

Well, I guess I'm confused in general, because there's three oxygens over here, and then over here there's only two. So I'm like, where does this third oxygen go? Which I'm confused about. So... I don't know, an oxygen just vanishes.

Although Perdita did not complete the reaction, they did initially attempt to identify the acid-base relationship. Perdita recognized their initial assignment of acid and base to be incorrect, but then did not attempt the reaction further after not knowing how to navigate the unbalanced reaction. Perdita's difficulty with how the paper-pencil representation was presented is important to note, as instructors and textbooks do not always provide students with balanced reactions.

The app students were more varied in how they began the reaction. Few students began by attempting to determine the acid-base relationship and only one student, Belle, correctly identified the acid and the base, noting the charge on the hydroxide and using the pK_a table to guide their thinking. Tiana immediately looked at the reacting species and the pK_a table and incorrectly identified the hydroxide hydrogen atom as the most acidic proton. However, after attempting an electron movement the app did not allow, Tiana examined the task card and immediately realized the appropriate mechanistic step. Angela also struggled to identify the acid and base, recognizing both the hydroxide and the carbonyl oxygen atoms as having lone electron pairs and capable of being protonated. Notably, Angela did not use the pK_a table to guide their thinking, instead attempting to protonate one of the carbonyls—a move the app would not allow—before turning to the goals within the app to help guide their thinking. The remaining app students immediately relied on the task card that was presented to them at the beginning of the reaction to guide their first steps, effectively skipping the step of identifying the relationship between the molecules as the task card indicates which molecule gains and which loses the proton that is transferred during the reaction (Figure 1B).

1 For the paper-pencil students who identified the acid and
 2 the base in the reaction, the next step was to use the rules and
 3 syntax of acid-base reactions to determine the operation
 4 which proton would be removed from the dicarbonyl
 5 compound. They primarily used the pK_a table, with some also
 6 considering the rules and syntax associated with resonance
 7 to make this decision. Mary and Francis used the pK_a table
 8 to identify the appropriate proton to be removed. Mary
 9 commented on the difference in pK_a values between the acid
 10 and the conjugate acid of the base to confirm their choice and
 11 while they did deprotonate at the correct site, did not consider
 12 which protons adjacent to the carbonyls were the most acidic.
 13 Francis considered other protons that could be removed from
 14 the dicarbonyl, but justified that one of the protons in between
 15 the two carbonyls would be removed because they recognized
 16 that deprotonation between the two carbonyls would result
 17 in a product that could be stabilized by resonance. Aurora and
 18 Ana, also paper-pencil students, recognized the need to
 19 consider which of the protons adjacent to the carbonyls would
 20 be removed and considered resonance to guide the decision
 21 they made. However, both neglected to consider the protons
 22 between the two carbonyls. Aurora started to consider the
 23 correct protons following probing about why they had
 24 considered the protons they initially focused on. After the
 25 probing, they identified the oxygen atoms in the carbonyls
 26 allowing the potential for resonance stabilization in the
 27 deprotonated product, and then used the pK_a table to confirm
 28 which were the most acidic, ultimately deprotonating the
 29 correct carbon atom:
 30 *Yeah, I guess it could also come off here, that might actually
 31 be more stable. I don't know if there [is] an exact pK_a —
 32 wait, this is kind of... this is 9.2, this is the one for the
 33 hydrogen right there, so that would probably be it because
 34 that's more stable because there's more resonance coming
 35 from both these O's.*
 36 Despite also consulting the pK_a table and considering the
 37 possibility for resonance structures in the deprotonated
 38 product, Ana ultimately did not use the appropriate syntax for
 39 these concepts and chose to deprotonate the incorrect carbon
 40 atom.
 41 The majority of the app students who relied on the task
 42 goal cards did not consider which proton to remove when
 43 performing their first operation. The task card showed the
 44 intermediate step rather than the first step of the reaction
 45 presenting a molecule of water next to the dicarbonyl with
 46 lone electron pair and negative charge at the central carbon
 47 atom (Figure 1B). Jasmine, Pepper, Angela, and Tiana used the
 48 task card to guide their reasoning to deprotonate at the
 49 appropriate location without vocalizing any chemical thinking
 50 about the rules or syntax of acid-base reactions. In addition,
 51 using the task card to guide their initial steps, Flynn and Peter
 52 used some chemical thinking to identify the most acidic proton.
 53 Both recognized from the task card that the reaction used
 54 hydroxide to form water, after which Flynn used the pK_a table
 55 to correctly identify the most acidic proton while Peter
 56 identified that forming a carbanion adjacent to one of the
 57 carbonyls would result in a lone pair that could be delocalized.

However, Peter made the same mistake as Aurora and Ana in
 the paper-pencil group and initially tried to remove a proton
 that would result in a structure with less resonance
 stabilization. Since the app did not allow Peter to make this
 move, Peter then consulted the pK_a table and used the
 information provided to identify which proton to remove.

After the operation of deprotonation, the final step of the
 reaction was to use the rules and syntax affiliated with
 resonance to identify the two primary resonance contributors
 for the product. All three of the paper-pencil students who
 deprotonated at the appropriate carbon atom on the dicarbonyl
 were able to complete this task without difficulty, and most
 described their reasoning in terms of electronegativity.
 Following deprotonation, Francis and Mary both drew one of
 the resonance contributors to show stabilization of the negative
 charge on the carbon atom. Aurora provided similar reasoning
 following a post-reaction interview question about the potential
 for resonance structures. In their discussions, both Francis and
 Aurora expressed incorrect understanding about resonance.
 Aurora considered drawing both resonance contributors, but
 felt that one structure was more stable than the other,
 conflating stability with degree of contribution to the resonance
 hybrid. When considering the possibility of the second
 resonance contributor with the negative charge on an oxygen
 atom, Francis revealed a misconception regarding resonance
 structures:

*Oh you would have a mixture, because you would always
 have a mixture... like all three of these could still exist in
 solution.*

Only one app student, Belle, showed the resonance structures
 without being prompted by the app. Belle realized that the
 carbanion produced was not very stable and was able to depict
 the two resonance contributors where the negative charge was
 on one of the carbonyl oxygen atoms which stabilized the
 structure. The remaining app students required prompting from
 either the task or goal cards before showing both resonance
 structures. Only Jasmine and Tiana explicitly expressed that the
 presence of resonance contributors would stabilize the product,
 as it places a partial negative charge on the more
 electronegative oxygen atom. Angela had some difficulties
 showing the resonance structures, struggling to identify the
 correct place to start the movement of electrons, first using the
 lone pairs on the carbonyl oxygen atom before realizing that
 they needed to start drawing the resonance structures from the
 lone pair on the negatively charged carbon atom.

In all, students exhibited differences in approach to this
 reaction depending on whether they were working with the app
 or with paper-and-pencil. The paper-pencil students tended to
 begin by trying to identify the acid-base relationship, while app
 students often skipped this step due to the intermediate
 structure being provided in the task card for the reaction.
 Similarly, students from the app group were able to determine
 the site of deprotonation using the app's guidance, a task which
 proved challenging for many paper-pencil students. Students
 across both groups tended to use the rules and syntax of
 resonance to identify the resonance structures for the product

without difficulty, though some did exhibit problematic thinking.

Protonation of imidazole by a strong acid

In the strong acid protonation of imidazole (Figure 2) students had to identify the most basic nitrogen atom in the ring by applying the rules and syntax associated with acid-base chemistry and resonance. The key to this reaction was for students to recognize that, after the first operation of protonation, the positive charge on one of the nitrogen atoms would be stabilized through resonance whereas the other would not, indicating the preferred product. The pK_a table that students received had two potential structures they could identify as structurally similar to the two nitrogen atoms in the ring and use to guide their thinking (Appendix B – Figure 2B). Unlike in the dicarbonyl reaction mechanism, where the paper-pencil and app students appeared to make relatively distinct moves, the students approached the imidazole reaction more similarly across the groups and thus will be discussed together.

Most students from both groups began this reaction by recognizing HCl as a strong acid and using their knowledge of the acid-base relationship to identify that one of the nitrogen atoms in the imidazole ring would be protonated. While most students did not provide a thorough explanation for why a particular nitrogen atom would be protonated, a few students cited reasons for why nitrogen rather than one of the carbon atoms would be protonated. Tiana considered the relationships between the two types of atoms by comparing their basicity, mentioning that nitrogen is more basic than carbon. Aurora reasoned that carbon should not receive a charge and Jasmine identified that the carbon atoms were closed shell, leading both to conclude that a carbon would not be protonated. This indicates that students have some ability to correctly identify basic sites, but it is unclear whether this is from recognizing atoms they are familiar with from other acid-base reactions if they are actually thinking about chemical properties.

The majority of students generally struggled with the rules and syntax when determining which nitrogen atom to protonate during the first operation. Overall, students in both groups showed a heavy reliance on the pK_a table to determine the correct site for protonation (Appendix B – Figure 2B). Aurora, Daisy, Belle, and Flynn, two students from each group, each only identified one relevant pK_a value on the table and chose to protonate at the corresponding nitrogen atom in imidazole. The thinking behind this was verbalized by Aurora and Flynn, who reasoned that the relevant pK_a values are either given in the table or provided in the reaction. Aurora said:

Yeah, I mean, I feel like a lot of times if they don't have it on the pK_a table and it's really important then they give you that value in the question, since the value's not in the question it makes me think that maybe it's not it. Which probably is a very good answer, but in a test situation that's probably would I would do.

While three of the four identified the correct nitrogen atom to protonate and were able to proceed, Flynn identified the conjugate acids of ammonia and methylamine in the pK_a table

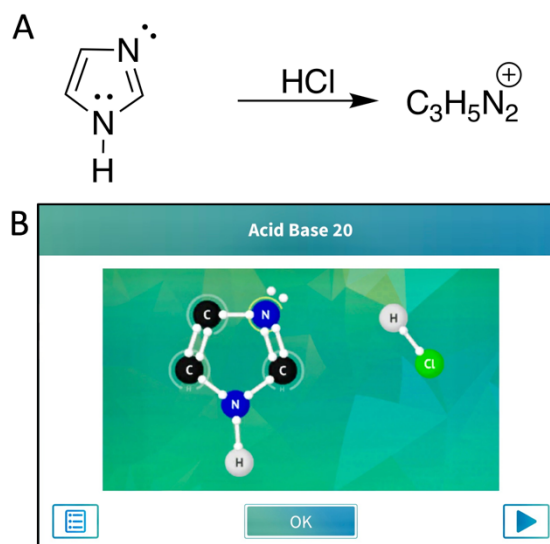


Figure 2 React on schemes for the protonation of imidazole by a strong acid as presented during the think-aloud interviews to A) paper-pencil students and B) app students in the task card prior to beginning the reaction.

and determined that the pK_a of the secondary amine in the ring would fall between the affiliated pK_a values. Flynn tried to protonate at that nitrogen atom but was prevented by the app. Mary did identify two nitrogen-containing structures in the pK_a table, however the more basic structure they identified was not a good approximation for the protonated nitrogen atom in imidazole that they related it to. This led Mary to protonate the incorrect nitrogen atom and form the incorrect product. Both Angela and Pepper, app students, did not rely on the pK_a table or initially exhibit chemical reasoning. Angela chose the incorrect nitrogen atom without verbalizing their reasoning before being cued by the app to consider which nitrogen atom was the most basic; Pepper based their decision on the task card for the reaction which showed the lone pairs on the nitrogen atom that was most basic (Figure 2B). After a probing question by the interviewer, both students discussed how they thought the nitrogen atom they did not protonate would be less basic because it already had a hydrogen atom attached.

The remaining students, three from each group, thought about how the rules and syntax of resonance would impact which nitrogen atom was favoured for protonation. However, only Francis and Ana, paper-pencil students, recognized that for this reaction they should be considering the potential for resonance in the products and drew potential resonance contributors. Ana said:

So now I have to see which of these structures is better, or which N can hold the positive better.

Peter, Tiana, Jasmine, and Perdita all focused on resonance stabilization of the reactant rather than the possible products, incorrectly applying the syntax of resonance structures and ultimately selecting the incorrect nitrogen atom to protonate. Of the four, only Perdita was a paper-pencil student and proceeded to form the incorrect product. Peter, Tiana, and Jasmine received a hint from the app that they should use the most basic lone pair and show delocalization of the positive

charge through resonance. While this did not lead them to reason through why their original thinking was incorrect, they did subsequently protonate the correct nitrogen atom. The focus on resonance stabilization of the reactant indicates a gap in students' understanding of how to appropriately apply the syntax of resonance when considering acid-base reaction mechanisms.

Following the operation of protonating the nitrogen atom, students were prompted to draw resonance structures for the resulting product molecule either by the app or, in the case of the paper-pencil students, as part of post-reaction interview questions. Students from both groups had difficulty with this. All of the students except Mary recognized that the product would be stabilized by the presence of resonance contributors but most students had some difficulty identifying what sources of electrons to use when performing the operation to depict the resonance structures. All of the app students except Flynn, and three of the paper-pencil students, tried to start depicting resonance structures from one of the carbon-carbon double bonds in the imidazole rather than using the available lone pair on the nitrogen atom. Two of the remaining paper-pencil students, Aurora and Mary, did not draw resonance structures for Mary, this was because they had drawn an incorrect product that did not have the potential for resonance. Francis, the last paper-pencil student, did use the lone pair electrons on the neutral nitrogen atom to start their resonance structures. For the app students, the focus on the double bonds may have been exacerbated by the fact that the lone pairs are not automatically visible in the app and students first had to select the nitrogen atom to reveal them. This is especially interesting as all the paper-pencil students had drawn in the lone pairs present in their final products. This could indicate a focus on the explicit features, such as double bonds, present in the referents and that the app students had difficulty in readily identifying the implicit lone pair electrons on the neutral nitrogen atom.

Overall, this reaction was potentially more difficult for students, where many struggled to apply the rules and syntax of acid-base chemistry and resonance which led them to protonate the incorrect nitrogen atom during the first operation or exhibited minimal reasoning when they chose the correct one. The potential for resonance in the product also caused difficulties, where some students recognized the rules of resonance stabilization but they struggled to apply the syntax

predicting the reaction outcome and when depicting the resonance structures of the product.

Discussion

This research used two modalities, paper-pencil and app, to elicit student reasoning about acid-base organic chemistry reactions. By describing the results through the lens of the models and modelling framework we can characterize what chemical features and concepts students identified as important for reaction progress and how those informed the mechanistic steps they made. This framework also allows for an initial understanding of whether the different representations, or modalities, resulted in different use of the models, which is worth investigating further. We present differences and similarities between students' responses when using the two modalities, and we emphasize that these differences may also stem from differences between the modalities in both how the reactions are presented and how different levels of feedback or prompting are provided. Generally, the students using the app and paper-pencil modalities exhibited commonalities in the chemical features they focused on but appeared to have differences in their approaches, in particular for the dicarbonyl reaction. This may be due to the fact that the presentation of the reaction, which is inherently connected to the modality, may have guided students' thinking. Beyond differences in how the reactions are presented between modalities, differences in students' thinking may also stem from the level of feedback provided within the app compared to the minimal level of feedback when working with paper and pencil. Hence, we consider how the modalities as a whole influence students' reasoning. The common problematic thinking that students demonstrated across both groups and for both reactions are summarized in Table 2.

Students generally focused on explicit, rather than implicit, referents and relationships. Generally, students discussed the reactions in terms of the molecules and atoms involved, using minimal language to describe the breaking and forming of bonds or the movement of electrons. The lack of students using language to describe electron movement to break and form bonds is in contrast to other studies (Watts *et al.*; Galloway *et al.*, 2017; Bhattacharyya and Harris, 2018), though it does support the finding that students often devalue the physical meaning behind the electron-pushing formalism

Table 2 Common student difficulties across modalities

Problematic student thinking	Problem	Level(s) in the models and modelling framework
When identifying acids and bases, limiting considerations to surface features and/or Bronsted-Lowry definitions	Dicarbonyl	Relationship, rules and syntax
Not considering the relative acidity of hydrogen atoms	Dicarbonyl	Syntax
Identifying resonance structures as a mixture rather than contributing to a resonance hybrid	Dicarbonyl	Rules
Overreliance on the pK _a table	Imidazole	Rules and syntax
Inability to generalize from the structures provided in the pK _a table	Imidazole	Rules
Focusing on resonance in the reactant rather than the potential product	Imidazole	Syntax
Difficulty drawing resonance structures	Imidazole	Syntax, operations

(Bhattacharyya and Bodner, 2005). When students did talk about electrons, they were often referring to lone pairs available to participate in reaction steps. This supports previous research that indicates students focus on the explicit referents in reactions rather than more implicit features (Domin *et al.*, 2008; Anzovino and Lowery Bretz, 2015; Galloway *et al.*, 2013; Graulich and Bhattacharyya, 2017; Caspari *et al.*, 2018; Graulich *et al.*, 2019).

When solving either acid-base reaction, students generally began their thinking by identifying the relationships between referents in the reaction by assessing relative acidity and basicity. Students had more difficulties identifying the acid and base for the dicarbonyl reaction. This could be due to the fact that the acid in the reaction—the dicarbonyl—did not have explicit hydrogen atoms to signal students toward thinking about its relative acidity when combined with hydroxide in the reaction. Similarly, although the hydroxide presented to students in the dicarbonyl reaction had a negative charge, many students did not immediately recognize it as a base and some students mislabelled it as an acid. That students mislabelled hydroxide as an acid is similar to Anderson and Bodner's (2008) finding that students incorrectly transfer knowledge of periodic trends when identifying acidic species. Furthermore, the difficulties students had identifying the base despite the presence of a negative charge is suggestive that students were not considering the ability of the reactant to donate electron pairs, aligning with the findings of Cartrette and Mayo (2011) that students focus on the Bronsted-Lowry definitions of acids as proton donors and bases as proton acceptors.

Similarly, for the imidazole reaction, students tended to determine the acid-base relationship using surface features of the molecules given: the presence of HCl and of nitrogen atoms in the ring. Hydrochloric acid is likely one of the first strong acids that students learn in general chemistry, and many students immediately recognized it as an acid. Similarly, many students explained that they knew nitrogen atoms in molecules tended to act as basic sites. Students' thinking appeared to be guided by the surface features of these molecules, and as a result they tended to not explicitly consider any specific theory of acids and bases. This is similar to prior findings in the literature in which students were found to make decisions about organic reaction mechanisms by focusing on the surface features of the reactants rather than the chemical information communicated by the structure (McClary and Talanquer, 2011; Anzovino and Lowery Bretz, 2015). Students in particular were not considering the Lewis acid-base theory, focusing on the atoms in the molecules themselves rather than the ability of reactive species to accept or donate electrons, a finding similar to those in previous research (Watts *et al.*; Cartrette and Mayo, 2011; Dood *et al.*, 2018; Schmidt-McCormack *et al.*, 2019).

The different levels of ease with which students were able to determine the acid and base between the two reactions to explain why the groups of students were similar in their responses to the imidazole reaction but dissimilar in their responses to the dicarbonyl reaction. Specifically, most students automatically identified HCl as the acid in the imidazole reaction but they had difficulty assigning acid-base character in the

dicarbonyl reaction and so relied more heavily on the supports available to them. For the paper-pencil students this was the pK_a table, but the app students were also able to rely on the modality itself as a source of information.

Students recognized the rules related to the reactions, but could not always successfully apply the affiliated syntax. For both reactions, students generally recognized the rules, or pertinent concepts, for the reaction—knowledge of pK_a values, resonance, and that the reaction would involve one species deprotonating another. However, students' recognition of the syntax—of the need to use knowledge of pK_a values and resonance to make a decision about reactivity—differed between reactions. It is important for students to know both the rules and the syntax affiliated with acid-base reactions as acid-base concepts are frequently utilized in more complex organic chemistry reactions (Stoyanovich *et al.*, 2015). For the dicarbonyl mechanism, most paper-pencil students knew to use the pK_a table but not without difficulty—and ultimately some students relied on alternative strategies to make a decision with respect to the rule, such as counting atoms which was similar to the mapping strategy identified previously (Ferguson and Bodner, 2008; Bhattacharyya, 2014; Flynn and Featherstone, 2017; Galloway *et al.*, 2017; Webber and Flynn, 2018). With the app, however, students appeared to not consider pK_a or resonance. Many of these students began with simply trying mechanistic steps, using the app-directed tasks to guide their thinking. On the other hand, for the imidazole reaction, students in both groups knew to use the pK_a table to identify the specific site on the molecule where the reaction would occur, though they had difficulty utilizing the pK_a table as none of the exact structures from the reactions were present. This indicates that while students generally knew that they could use the pK_a table, they may not know how to effectively apply the information the pK_a table contains and may preferentially use in lieu of chemical thinking. These findings align with the research by Flynn and Amellal (2016) who identified that students had difficulties using the pK_a table when given more complex molecules and when they needed to approximate pK_a values.

Students from both groups frequently referred to resonance, aligning with findings by Ferguson and Bodner (2008), and demonstrated a range of thinking with respect to the resonance concept, many exhibiting learning difficulties similar to those described by Taber (Taber, 2002) and Kim *et al.* (2019). In the dicarbonyl reaction, students exhibited an understanding of the concepts, or rules, relating to resonance stabilization when determining the site where the reaction would occur. However, students' approach to the imidazole reaction revealed some difficulties with the syntax of resonance where a number of students focused on resonance stabilization in the reactant rather than the product when determining the relative acidity of the two nitrogen atoms. This is similar to work by Cartrette and Mayo (2011) which indicates that students can identify the importance of resonance for assessing acidity or basicity, but may struggle to apply it successfully. Furthermore, this ability to determine relative acidity is one of the ten necessary learning outcomes for the resonance concept as identified by Carle and Flynn (2020). Thus, it is valuable to

1 recognize that not all students are meeting this learning
 2 outcome. A few students verbalized incorrect thinking about
 3 the relationships between resonance structures, specifically
 4 expressing that various resonance structures are present as a
 5 mixture rather than contributing to the resonance hybrid. This
 6 incorrect understanding aligns with the previously reported
 7 findings that students consider resonance structures as distinct
 8 entities or as representations that denote rapid interconversion
 9 between double and single bonds (Taber, 2002; Kim *et al.*,
 10 2019). As considering resonance structures can be important
 11 when determining how a reaction will proceed for many types
 12 of reactions (Carle and Flynn, 2020), it is key to build student
 13 understanding of this concept and how to apply it in different
 14 contexts.

**Students often considered one possible operation (i.e.,
 mechanistic pathway), unless otherwise prompted.** Our
 analysis indicates that there may be a difference between app
 and paper-pencil students in the extent to which they consider
 multiple mechanistic pathways. The paper-and-pencil students
 did not as often consider different possibilities in order to select
 the most likely mechanistic pathway and, for these students,
 incorrect decisions were often carried throughout the
 remainder of the reaction without notice or led to frustration
 later in the mechanism when they identified that something
 was not correct. This frustration compelled students to simply
 stop working on the reaction. On the other hand, students using
 the app were able to try different electron movements to see
 what the app would allow. The app students were able to receive
 feedback from the app and could use this to guide their
 decision-making. This is not without drawback, as students
 tended to try things before considering the chemical feasibility
 of different possible mechanistic steps. However, some
 students did apply chemical reasoning after determining the
 mechanistic steps to explain why a particular step was correct
 once the app accepted the electron movements they tried. The
 app also prevented students from making and justifying
 incorrect mechanistic steps, providing targeted hints that can
 guide their thinking and constraining students from making
 chemically incorrect moves. This is particularly valuable in that
 it prevents students from the frustration caused by carrying
 through chemically infeasible steps that might lead students to
 stop thinking about the reaction altogether.

Limitations

There are a few limitations to this study inherent to the
 methodology used. This study was small and qualitative in
 nature and so the claims are limited in that we may not have
 captured the full range of students' thinking regarding acid-base
 reaction mechanisms and cannot make claims as to the relative
 prevalence of conceptions discussed herein. This study also only
 included students from a single institution and thus the results
 may not broadly apply across institutions. A larger sample size
 across a range of institutions may have revealed a greater range
 of conceptions and indicated differences in conceptions due to
 students' prior chemistry knowledge, the order in which the
 material is taught, and instructor methods. Specifically, most

the students at the study institution bypass general chemistry
 at the undergraduate level and go directly into first semester
 organic chemistry. Additionally, we might expect different
 reasoning by students who went through a revised curriculum
 such as that described by Flynn and Ogilvie (2015) While a
 quantitative study using survey methodology could provide
 information about the relative prevalence of students'
 conceptions, our study design was able to capture
 individualized conceptions. Additionally, while utilizing the two
 modalities allowed us to elicit a range of thinking across the
 students, there were inherent differences in the think-aloud
 procedures for the two groups of students that may have led to
 differences in student responses. However, in developing the
 interview protocol, and during the expert validation of the
 chosen reaction mechanisms, we attempted to ensure that the
 problem representation and provided prompting most aligned
 with how students would authentically engage with the
 different modalities, while mitigating differences from features
 other than the modalities and their inherent differences in
 prompting (e.g., providing both groups of students with pK_a
 tables).

Conclusions and Implications

This study captured how students thought through acid-base
 reaction mechanisms by using two different modalities—i.e.,
 paper-pencil and app based—and applied a models and
 modelling framework to examine the chemical features and
 concepts that student used to inform the mechanistic steps they
 made. Students' thinking was elicited through think-aloud
 interviews in which students worked through two acid-base
 reaction mechanisms either on paper or using the
 "Mechanisms" app. In general, students from both groups
 focused on the explicit features present in the modality they
 were using with minimal consideration of implicit electronics.
 They were familiar with the pertinent steps and rules for acid-
 base reactions, such as needing to determine the acidic and
 basic sites in a given reaction, and were familiar with the syntax
 used to make judgments about such rules, such as considering
 pK_a values or resonance. However, they often exhibited
 difficulty in applying the syntax to make decisions about the
 rules for the given reactions, indicating a poor conceptual
 grounding. Additionally, students showed reliance on explicit
 features, supports, and prompting—the nature of which
 differed between modalities—and did not always exhibit
 chemical thinking. For example, students resorted to strategies
 such as counting atoms to determine the acidity or basicity of a
 molecule, identifying similar structures on a pK_a table without
 thinking about implicit structural features, or using the app for
 guidance before using their own content knowledge. While
 resources such as the pK_a table or prompts provided by the app
 can be useful and support learning, it is important to train
 students to use these resources to support their critical
 thinking.

The results of this study have implications for both research
 and practice. Utilizing both the app and paper-pencil modalities
 for the think-aloud interviews elicited a greater range of student

1 thinking. Therefore, this interview methodology has potential
 2 for future research focused on student thinking about reaction
 3 mechanisms and supports using multiple modalities to provide
 4 different thinking strategies that students may utilize. Our
 5 findings indicate that future research expanding this work to
 6 different reaction types or institutions may be merited. In
 7 particular, it would be valuable to compare students' thinking
 8 across institutions that use different instructional methods
 9 by Flynn and Ogilvie (2015). Additionally, with the increasing
 10 prevalence of app-based instructional tools, it is important to
 11 understand how these tools do or do not impact student

13 thinking. Our results indicate that the app can be helpful for
 14 guiding student thinking and providing beneficial feedback to
 15 prevent students from performing chemically infeasible steps or
 16 obtaining incorrect products. However, additional scaffolding
 17 by instructors to promote reflective thinking may be necessary
 18 to mitigate rote use of the app. Promoting this type of reflective
 19 thinking would also benefit students working through reaction
 20 mechanisms in the traditional mode on paper, by helping them
 21 consider multiple reaction pathways and the chemical feasibility
 22 of proposed mechanistic steps.

24 Appendices

25 Appendix A – App goal cards

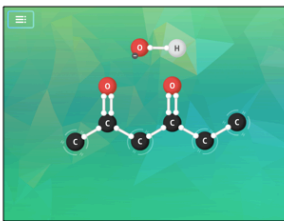
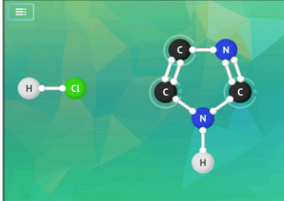
<p>A</p> <p>Goals</p> <ul style="list-style-type: none"> - Use hydroxide to remove the most acidic proton - Show the delocalization of the negative charge through resonance structures 	<p>B</p> 
<p>C</p> <p>Goals</p> <ul style="list-style-type: none"> - Determine which lone pair of the imidazole is more basic - Show the delocalization of the positive charge using resonance 	<p>D</p> 

Figure 1 Goal cards (A and C) and initial reaction screens (B and D) seen by the app students as they worked through the 1,3-dicarbonyl and imidazole reactions, respectively.

34 Appendix B – Excerpts from pK_a table

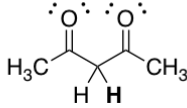
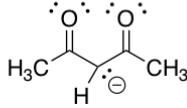




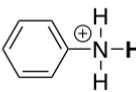
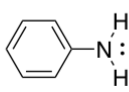
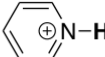



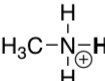

Acid	pK _a	Conjugate Base
A		
	9.2	
	15.7	
B		
	-7	
	4.6	
	5.2	
	9.4	
	10.6	

Figure 2 The structures that students referenced from the pK_a table they received during the think-aloud interviews: A) pK_a values relevant to the 1,3 dicarbonyl reaction and B) pK_a values relevant to the imidazole reaction. Students were provided with the pK_a table they use in the organic chemistry courses at the study institution.

Appendix C – Coding scheme

Table 1 Coding scheme

Parent code	Sub-code	Definition	Exemplars
Chemical considerations	Protonation/deprotonation	Student discusses where protonation or deprotonation will occur or talks about protonating/deprotonating during a step of the reaction.	"This one's been protonated, it's going to take hydrogen from somewhere..."
	Acid-base	Student identifies the acid, base, or the acidic/basic site on a molecule or in the reaction.	"That's a strong acid that will dissociate. HCl ..."
	Charge	Student thinking about the role charged atoms play in directing the reaction steps or discusses charge on atom/molecule. Charge can be implicitly mentioned (i.e., talking about further reaction at carbocation because it is unstable).	"I'm looking at this and I don't think carbon wants to have that negative charge very much."
	Carbocation	Student explicitly mentions a carbocation. This could be the presence of, formation of, or stabilization of a carbocation.	"Yes. Actually no. Because you can't really move the double bond around too much because then the carbon will become a carbocation."
	Resonance	Student talks about the presence of resonance structures or resonance stabilization.	"I know, in this, the resonances look different to me."
	Electronegativity	Student considers the electronegativity of various atoms to help determine reactivity.	"The oxygen's more electronegative, so that's going to be more likely to have that negative charge,"
Reaction step	Bond breaking/forming	Student explicitly talks about breaking or forming a bond during the reaction step.	"I'll drag one of the electron pair to the hydrogen and break the hydrogen bond to form the water, and now we have a negatively charged carbon atom"
	Electrons	Student explicitly talks about electrons or lone pairs that are present or moving during the reaction step.	"...so this is allowed to move the electrons."
	Molecule/atom-focused	Student talks about a molecule or atom reacting during the reaction step.	"Alright. I know HCl is a really good acid, which means that it likes to give its hydrogen away."
Justification	Recognizes reaction component or step	Student recognizes a step/component of a reaction because they know it is a step/component of the type/classification of reaction they are doing. Often they explicitly identify some surface features to identify the step or type of reaction; this can be species in the reaction, functional groups, individual atoms, bonds, etc. (not just stating reaction type because this is told to them).	"so that tells me that this is a proton addition, or proton transfer, reaction."
	App hint/goal/task card directed action	Student explicitly verbalizes that a hint, goal, or task card directed their action.	"and then the arrows also showed the electrons that are this double bond over here to get the oxygen lone pairs."
Student actions	Incorrect	Student makes a move that is incorrect. Co-coded with the chemical feature/move that is incorrect.	"So, I'll drive one of the hydrogens to the oxygen. Not gonna work."
	Draw or pop out implicit protons or lone pairs	Student draws out the protons or lone pairs on a line-angle notation molecule; also code if they redraw molecules as Lewis structures.	"...okay. I'm gonna say it keeps this lone pair. Just ... all right. And then you have 1, 2, 3 C's and five Hs."
	Counting atoms	Student counts atoms at the beginning to identify what changes or at the end to make sure all atoms are accounted for.	"So this one, isopropyl formula, this one is two, three, four, five, six, C6 with two O's"
	pK _a table	Student references the pK _a table provided or verbalizes memorized pK _a values.	"To see if, well I know this is a strong acid but I see it's pK _a and see if it can protonate one of the two nitrogens"
App-specific	Hint	Student gets a hint during the puzzle.	"not the most basic lone pair .. positive charges .. resonance structures. Right, so. Yeah. I'm going to just restart."
	Goals	Student looks at the goals during the puzzle.	"it told me that wasn't the..."

Trying random things	Student starts trying random actions to find something that will work.	"I don't even know what I'm trying to do at this point."
Restarted puzzle	Student restarts the puzzle mid-reaction.	"And so, restart that."

Conflicts of interest

This research was funded in part from Alchemie, the company that created the Mechanisms app. Alchemie did not play any role in research design, data collection, or data analysis.

Acknowledgements

This work has been supported, in part, through a grant to Alchemie from the National Science Foundation Small Business Innovation Research program, #1659983, and the Michigan Corporate Relations Network (MCRN), funded by the Michigan Economic Development Corporation (MEDC) and administered by the University of Michigan Business Engagement Center and the U-M Economic Growth Institute's Small Company Innovation Program (SCIP), #AWD006745. This work was also supported by the National Science Foundation Graduate Research Fellowship Program, #DGE1256260. Additionally, we would like to thank the students who participated in our study.

References

- Anderson T. L. and Bodner G. M., (2008), What can we do about "Parker"? A case study of a good student who didn't "get" organic chemistry. *Chem. Educ. Res. Pract.*, **9**(2), 93–101.
- Anzovino M. E. and Lowery Bretz S., (2015), Organic chemistry students' ideas about nucleophiles and electrophiles: the role of charges and mechanisms. *Chem. Educ. Res. Pract.*, **16**(4), 797–810.
- Bell E., Provost J., and Bell J. K., (2019), Skills and Foundational Concepts for Biochemistry Students. *ACS Symp. Ser.*, **1337**, 65–109.
- Bhattacharyya G., (2013), From source to sink: Mechanistic reasoning using the electron-pushing formalism. *J. Chem. Educ.*, **90**(10), 1282–1289.
- Bhattacharyya G., (2006), Practitioner development in organic chemistry: How graduate students conceptualize organic acids. *Chem. Educ. Res. Pract.*, **7**(4), 240–247.
- Bhattacharyya G., (2014), Trials and tribulations: Student approaches and difficulties with proposing mechanisms using the electron-pushing formalism. *Chem. Educ. Res. Pract.*, **15**(4), 594–609.
- Bhattacharyya G. and Bodner G. M., (2005), "It Gets Me to the Product": How Students Propose Organic Mechanisms. *J. Chem. Educ.*, **82**(9), 1402.
- Bhattacharyya G. and Harris M. S., (2018), Compromised Structures: Verbal Descriptions of Mechanism Diagrams. *J. Chem. Educ.*, **95**(3), 366–375.
- Bongers A., Beauvoir B., Streja N., Northoff G., and Flynn A. B., (2019), Building mental models of a reaction mechanism: the influence of static and animated representations, prior knowledge, and spatial ability. *Chem. Educ. Res. Pr.*
- Briggs M. and Bodner G., (2005), A Model of Molecular Visualization. in Gilbert J. K. (ed.), *Visualization in Science Education*. Netherlands: Springer, pp. 61–72.
- Briggs M. W., (2007), Models and modeling: A theory of learning. in Bodner G. M. and Orgill M. (eds.), *Theoretical Frameworks for Research in Chemistry/Science Education*. Pearson Prentice Hall, pp. 69–82.
- Carle M. S. and Flynn A. B., (2020), Essential learning outcomes for delocalization (resonance) concepts: How are they taught, practiced and assessed in Organic Chemistry? *Chem. Educ. Res. Pract.*
- Cartrette D. P. and Mayo P. M., (2011), Students' understanding of acids/bases in organic chemistry contexts. *Chem. Educ. Res. Pract.*, **12**(1), 29–39.
- Caspari I., Kranz D., and Graulich N., (2018), Resolving the complexity of organic chemistry students' reasoning through the lens of a mechanistic framework. *Chem. Educ. Res. Pract.*, **19**(4), 1117–1141.
- Cohen L., Manion L., and Morrison K., (2011), Sampling. in *Research Methods in Education*. Routledge, pp. 143–164.
- Cooper M. M., Grove N. P., Pargas R., Bryfczynski S. P., and Gatlin T., (2009), OrganicPad: An interactive freehand drawing application for drawing Lewis structures and the development of skills in organic chemistry. *Chem. Educ. Res. Pract.*, **10**(4), 296–301.
- Cooper M. M., Grove N., Underwood S. M., and Klymkowsky M. W., (2010), Lost in lewis structures: An investigation of student difficulties in developing representational competence. *J. Chem. Educ.*, **87**(8), 869–874.
- Cooper M. M., Kouyoumdjian H., and Underwood S. M., (2016), Investigating Students' Reasoning about Acid-Base Reactions. *J. Chem. Educ.*, **93**(10), 1703–1712.
- Corbin J. and Strauss A., (1990), Grounded Theory Research: Procedures, Canons, and Evaluative Criteria. *Qual. Sociol.*, **13**(1), 3–21.
- Cowie J. M. G. and Arrighi V., (2007), *Polymers: Chemistry and Physics of Modern Materials*, 3rd ed. Boca Raton, FL: CRC Press.
- Domin D. S., Al-Masum M., and Mensah J., (2008), Students' categorizations of organic compounds. *Chem. Educ. Res. Pract.*, **9**(2), 114–121.
- Dood A. J., Fields K. B., Raker J. R., and Raker R., (2018), Using Lexical Analysis to Predict Lewis Acid-Base Model Use in Responses to an Acid-Base Proton-Transfer Reaction. *J. Chem. Educ.*, **95**(8), 1267–1275.
- Duffy P. L., Enneking K. M., Gampp T. W., Amir Hakim K., Coleman A. F., Laforest K. V., et al., (2019), Form versus Function: A Comparison of Lewis Structure Drawing Tools and the Extraneous Cognitive Load They Induce. *J. Chem. Educ.*, **96**(2), 238–247.
- Duis J. M., (2011), Organic chemistry educators' perspectives on fundamental concepts and misconceptions: An exploratory

- 1 study. *J. Chem. Educ.*, **88**(3), 346–350. 51
- 2
- 3 1 25. Ericsson K. A. and Simon H. A., (1980), Verbal reports as data. 52
- 4 2 *Psychol. Rev.*, **87**(3), 215–251. 53
- 5 3
- 6 4 26. Ferguson R. and Bodner G. M., (2008), Making sense of the 54
- 7 5 arrow-pushing formalism among chemistry majors enrolled 55
- 8 6 in organic chemistry. *Chem. Educ. Res. Pract.*, **9**(2), 102–113. 56
- 9 7 27. Flynn A. B. and Amellal D. G., (2016), Chemical Information 57
- 10 8 Literacy: PKa Values-Where Do Students Go Wrong? *J. Chem.* 58
- 11 9 *Educ.*, **93**(1), 39–45. 59
- 12 10 28. Flynn A. B. and Featherstone R. B., (2017), Language of 60
- 13 11 mechanisms: exam analysis reveals students' strengths, 61
- 14 12 strategies, and errors when using the electron-pushing 62
- 15 13 formalism (curved arrows) in new reactions. *Chem. Educ. Res.* 63
- 16 14 *Pract.*, **18**(1), 64–77. 64
- 17 15 29. Flynn A. B. and Ogilvie W. W., (2015), Mechanisms before 65
- 18 16 reactions: A mechanistic approach to the organic chemistry 66
- 19 17 curriculum based on patterns of electron flow. *J. Chem.* 67
- 20 18 *Educ.*, **92**(5), 803–810. 68
- 21 19 30. Galloway K. R., Stoyanovich C., and Flynn A. B., (2017), Student 69
- 22 20 interpretations of mechanistic language in organic chemistry 70
- 23 21 before learning reactions. *Chem. Educ. Res. Pract.*, **18**(2), 71
- 24 22 353–374. 72
- 25 23 31. Garnett Pamela J., Garnett Patrick J., and Hackling M. W., 73
- 26 24 (1995), Students' alternative conceptions in chemistry: A 74
- 27 25 review of research and implications for teaching and 75
- 28 26 learning. *Stud. Sci. Educ.*, **25**(1), 69–96. 76
- 29 27 32. Graulich N. and Bhattacharyya G., (2017), Investigating 77
- 30 28 students' similarity judgments in organic chemistry. *Chem.* 78
- 31 29 *Educ. Res. Pract.*, **18**(4), 774–784. 79
- 32 30 33. Graulich N., Hedtrich S., and Harzenetter R., (2019), Explicit 80
- 33 31 versus implicit similarity – exploring relational conceptual 81
- 34 32 understanding in organic chemistry. *Chem. Educ. Res. Pract.* 82
- 35 33 (2015), 924–936. 83
- 36 34 34. Grove N. P., Cooper M. M., and Cox E. L., (2012), Does 84
- 37 35 mechanistic thinking improve student success in organic 85
- 38 36 chemistry? *J. Chem. Educ.*, **89**(7), 850–853. 86
- 39 37 35. Grove N. P., Cooper M. M., and Rush K. M., (2012), Decorating 87
- 40 38 with arrows: Toward the development of representational 88
- 41 39 competence in organic chemistry. *J. Chem. Educ.*, **89**(7), 844–849. 89
- 42 40 849. 90
- 43 41 36. Herrington D. G. and Daubenmire P. L., (2014), Using interview 91
- 44 42 in CER projects: Options, considerations, and limitations. in 92
- 45 43 Bunce D. and Cole R. (eds.), *Tools of Chemistry Education* 93
- 46 44 *Research*. Washington, DC: American Chemical Society, pp. 94
- 47 45 31–59. 95
- 48 46 37. Kim T., Wright L. K., and Miller K., (2019), An examination of 96
- 49 47 students' perceptions of the Kekulé resonance 97
- 50 48 representation using a perceptual learning theory lens. 98
- 51 49 *Chem. Educ. Res. Pract.*, **20**(4), 659–666. 99
- 52 50 38. Kirilenko A. P. and Stepchenkova S., (2016), Inter-Coder 100
- 53
- 54
- 55
- 56
- 57
- 58
- 59
- 60
- Agreement in One-to-Many Classification: Fuzzy Kappa. *PLoS One*, **11**(3).
39. Larson B., (2011), Molecules.
40. Lesh R. A., Hoover M., Hole B., Kelly A., and Post T., (2000), Principles for Developing Thought-Revealing Activities for Students and Teachers. in Kelly A. and Lesh R. A. (eds.), *Handbook of Research Design in Mathematics and Science Education*. Routledge, pp. 591–645.
41. Libman D. and Huang L., (2013), Chemistry on the Go: Review of chemistry apps on smartphones. *J. Chem. Educ.*, **90**(3), 320–325.
42. McClary L. and Talanquer V., (2011), College chemistry students' mental models of acids and acid strength. *J. Res. Sci. Teach.*, **48**(4), 396–413.
43. McCollum B. M., Regier L., Leong J., Simpson S., and Sterner S., (2014), The effects of using touch-screen devices on students' molecular visualization and representational competence skills. *J. Chem. Educ.*, **91**(11), 1810–1817.
44. McHugh M. L., (2012), Interrater reliability: the kappa statistic. *Biochem. Medica*, **22**(3), 276–282.
45. Mechanisms, (2019),.
46. Schmidt-McCormack J. A., Judge J. A., Spahr K., Yang E., Pugh R., Karlin A., et al., (2019), Analysis of the role of a writing-to-learn assignment in student understanding of organic acid-base concepts. *Chem. Educ. Res. Pract.*, **20**(2), 383–398.
47. Shaffer A. A., (2006), Let us give Lewis acid-base theory the priority it deserves. *J. Chem. Educ.*, **83**(12), 1746–1750.
48. Stoyanovich C., Gandhi A., and Flynn A. B., (2015), Acid-base learning outcomes for students in an introductory organic chemistry course. *J. Chem. Educ.*, **92**(2), 220–229.
49. Taber K. S., (2002), Compounding Quanta: Probing the Frontiers of Student Understanding of Molecular Orbitals. *Chem. Educ. Res. Pr.*, **3**(2), 159–173.
50. Watts F. M., Schmidt-McCormack J. A., Wilhelm C., Kalrin A., Sattar A., Thompson B. C., et al., What students write about when students write about mechanisms: Analysis of features present in students' written descriptions of an organic reaction mechanism.
51. Webber D. M. and Flynn A. B., (2018), How Are Students Solving Familiar and Unfamiliar Organic Chemistry Mechanism Questions in a New Curriculum? *J. Chem. Educ.*, **95**(9), 1451–1467.
52. Winter J. E., Wegwerth S. E., DeKorver B. K., Morsch L. A., DeSutter D., Goldman L. M., and Reutenauer L. M., (2019), The Mechanisms App and Platform: A New Game-Based Product for Learning Curved Arrow Notation. in Houseknecht J. B., Leontyev A., Maloney V. M., and Welder C. O. (eds.), *Active Learning in Organic Chemistry: Implementation and Analysis*. American Chemical Society, pp. 99–115.